



TAKE 5 TELLING THE PATIENT'S STORY

Principles of good storytelling for clinical case presentations

1 DEVELOP THE STORY

- Observe and listen to the patient with the intent to tell a story
- Make the story memorable through content or delivery
- Begin with an anecdote the patient shared or a distinguishing detail you observed

2 ESTABLISH EXPECTATIONS

- Don't begin presenting until you have everyone's attention
- Pause if interrupted and wait to begin again until all are listening
- Limit bedside presentations to 5 minutes

3 MAINTAIN EYE CONTACT

- Maintain frequent eye contact with each of your listeners
- Use verbal and non-verbal expressions to reinforce the presentation and keep the listeners engaged

4 SPEAK LOUDLY

- Speak in a commanding, yet friendly voice
- Talk loud enough for all to hear, but not so loudly that you interfere with others outside your group

5 MAKE YOUR CONCLUSIONS OBJECTIVE

- Make objective conclusions
- Be definitive as possible

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Presented by Paul Scanlon, M.D., Pulmonary & Critical Care Medicine (Emeritus Staff), Medical Director of The Mayo Clinic Dolores Jean Lavins Center for Humanities in Medicine